



## HOTEL POLICIES

### Check-In

Check-In starts at 3 PM

Check-In ends at 1 AM

Minimum Check-In Age is 21

Special Check-In Instructions: If you are planning to arrive after Midnight, please contact the hotel in advance by telephone at 217-348-8161 to ensure hotel staff will be present at Check-In.

Early Check-In subject to availability and fee

### Check-Out

Check-Out time is 11 AM.

Late Check-Out subject to availability and fee.

### Payment Types

Mastercard, Visa, Discover, American Express, Cash.

We impose a Surcharge of 3.25% on the transaction amount on all credit cards.

This amount is not greater than our cost of acceptance.

### Cancellations

For Non Special Event Dates, 24 hour advance notice to avoid Cancellation Fee.

For Special Event Dates, 7 day advance notice to avoid Cancellation Fee.

Cancellation Fee equals one day room rate plus tourism taxes.

### Children, Extra Person(s), Extra Beds

Children are welcome.

Children stay free! Up to 2 children 16 years old and younger stay free when using existing beds.

Extra person charges may apply.

Rollaway Bed are available for USD 15 per day.

Pack & Play (infant bed) are available for USD 5.00 per day.

Up to 2 children 16 years old and younger stay free when occupying the parent or guardian's room, using existing bedding. Only registered guests are allowed in the guestrooms. Our hotel has connecting/adjoining rooms which are subject to availability and can be requested when making your reservation.

## Pets

Pets are permitted in our Standard Rooms Only. A Pet Fee of USD 15 + Tourism Taxes.

Verifiable Service Animals are permitted in our Standard and Executive Rooms. Pets must not be left unattended. Unauthorized Pets subject to a fee of USD 250.00.

## Smoking

All Hotel Rooms are NON-SMOKING rooms. Smoking in any room subject to fee of USD 250.00

Smoking permitted in outdoor designated smoking areas.

## Hotel Amenities

Complimentary Hot and Cold Breakfast self-serve daily from 6 AM – 10:30 AM

Seasonal Outdoor Heated Swimming Pool

Fitness Center

Vending Room/Guest Laundry

Free WiFi

Free Self-Parking

Brick House Bar and Grill with indoor and patio seating

Conference/Banquet space

## Room Amenities

Pillow top mattresses

Cable television

Free WiFi

Free long-distance calls

Free local calls

Refrigerator

Microwave

Coffee/tea maker

Free toiletries

Hair dryer

Iron/Ironing board

Shower/tub combination

Access via exterior corridors

Flat Panel TV (Executive Rooms Only)

Desk (Executive Rooms Only)

## Accessibility

Accessible rooms available.

Accessible parking available.

## Directions

From Interstate 57 at Mattoon, Illinois

- Take Exit 190A onto Route 16
- 5.5 miles East on Route 16
- Turn Left (South) on Douglas Drive
- Turn Left (West) into Unique Suites Hotel Driveway

From Interstate 70 at Greenup, Illinois

- Take Exit 119 onto IL-130 North
- 18.3 miles North on IL-130
- Turn Left (West) on Lincoln Avenue (Route 16)
- 2.8 miles West on Lincoln Avenue
- Turn Left (South) on Douglas Drive
- Turn Left (West) into Unique Suites Hotel Driveway

920 West Lincoln Ave  
Charleston, Illinois 61920  
(217) 348-8161

[uniquesuiteshotel.com](http://uniquesuiteshotel.com)